

## DOCKHAND

Sunshine Marina is seeking Dockhands to join our fun, hard working team. Dockhands are the backbone of our operations and get to play an important role in almost every facet of the business. The role is physical with a solid dose of customer interaction that will keep any extrovert having fun. The candidate needs to like people, water and sunshine.

Our epic lineup of operations has it all: charter houseboats, zippy motorized and chill non-motorized watercraft, a charming gift shop, a floating restaurant (yes, on the water!), a splash-worthy waterpark, boat moorage, mechanical services, and even a cozy little campground. With so much action, every team member has to bring their A-game, ready to juggle tasks like a pro. The season's short and sweet, which means the learning curve is more like a turbo boost—fast and intense. If adaptability were a superpower, you'd definitely want it here!

The marina is located on Lake Koochanusa, 100 km from Cranbrook and 70 km from Fernie in beautiful South Eastern British Columbia. We pride ourselves on providing a fun environment with amazing customer service. If you love being surrounded by sand, water and a great team of people, join us!

## TERMS OF EMPLOYMENT

- Positions are Temporary Full Time 35-40 hours per week.
- Starting: June to September
- Wage: Dependent on experience
- Must be legally available to work in Canada. We are unable to sponsor any applicants at this time.
- Crew Members are expected to reside on-site during their work week, unless they live nearby. We offer limited staff accommodation on our site for \$100/month, which includes private sleeping cabin rooms (shared with one other person). Those living in staff housing also have access to a shared kitchen, bathrooms, and laundry facilities. We welcome couples and friends as well.

## PERKS

- Work hard, play harder, and soak up the stunning scenery—it's like clocking in at vacation every day!
- Affordable Housing: We've got cozy, budget-friendly staff accommodations to make life easier.
- Roles at Sunshine Marina or other departments are up for grabs—great for couples or anyone who loves variety.
- Sweet Staff Discounts: Perks include deals on rentals, fuel, store goodies, and tasty bites at the cantina.
- Waterpark Access: Yep, you can enjoy the waterpark for free during special hours. Splash away!
- We Appreciate You: From parties to special events, we love celebrating our amazing team.
- Paid training including propane ticket and boaters license.
- Learn many skills that will last a lifetime including efficient cleaning, boat driving, tool use and much more.

## JOB REQUIREMENTS

- Team player that focuses on providing excellent customer service
- Cleaning experience with attention to detail preferred
- Boat operation experience highly desired
- Possess good health and physical condition (loading and unloading)
- Neat and clean in appearance and work habits
- Valid Driver's License
- Criminal Record Check
- An Asset: Dockhand/Deckhand experience.
- An Asset: Carpentry/trade skills an asset
- An Asset: Any marine, RV and/or mechanical knowledge
- An Asset: Valid Boating license
- An Asset: Valid propane ticket

## DUTIES

- Greet and assist clients in a helpful manner
- Help clients load and unload boats using golf carts
- Clean (high attention to detail) hot tubs, all decks and exteriors of boats
- Complete appropriate paperwork for boat maintenance records and rentals
- Provide orientation to clients (not all staff will do this)
- Maintain boats and rental equipment
- Work with the Rentals Coordinator to ensure boats are ready for clients



- Maintain garbage and recycling on boats and on land
- Gas up boats
- Remove septic waste from houseboats and RVs in our campground
- Take garbage to the dump
- Maintain dock area cleanliness including inspecting for safety issues
- Assist with parking control during busy hours
- Move watercraft around the marina (training provided)
- Assemble and repair Waterpark as needed (training provided)
- Assist service and repair associates including using service boat to assist clients on the lake
- Assist in a number of building, cleaning, detailing, painting projects as needed (Training provided)
- Have Fun! We not only provide it, we live it and truly believe fun is an absolute must in life.

## SOFT SKILLS

- Team-Oriented: Embraces a "Leave no one behind" attitude, always supporting fellow team members.
- Outgoing and Personable: Naturally engages with others to build strong relationships.
- Effective Communicator: Confident in interacting with people at all levels and in various settings.
- Adaptable: Thrives in dynamic environments, effectively managing changing demands on short notice.
- Punctual: Consistently reliable and respectful of time commitments.
- Positive Attitude: Maintains a "Yes" mindset, fostering collaboration and teamwork.
- Problem-Solver: Proactively identifies and resolves challenges with creative solutions.
- Strong Work Ethic: Dedicated and committed to achieving high-quality outcomes.
- Heat-Ready: Comfortable working in the summer heat and staying cool under pressure.
- Step-Lover: Enjoys an active role and loves getting those steps in while working.
- Eager to Learn: Keen to take on a variety of tasks and continuously expand your skillset.
- Safety-Oriented: Prioritizes safety in all tasks, ensuring a secure environment for guests and team members.

Please send your resume/cover letter to [employment@sunshinemarina.com](mailto:employment@sunshinemarina.com) telling us why you would be a stellar crew member.