

## BOAT RENTALS / DOCKHAND

We are looking for a very organized, active and fun person to fill the role of Boat Rentals Crew Member/Dockhand for this upcoming season. With the continued growth of our small and large boat rental fleet, we are looking for someone to get people on the water having fun. The basics of the role can be trained but require a confident, resilient, and physically active person to make it all happen. Lastly, the ideal candidate has experience in boat driving, customer service and is a team player.

Our epic lineup of operations has it all: charter houseboats, zippy motorized and chill non-motorized watercraft, a charming gift shop, a floating restaurant (yes, on the water!), a splash-worthy waterpark, boat moorage, mechanical services, and even a cozy little campground. With so much action, every team member has to bring their A-game, ready to juggle tasks like a pro. The season's short and sweet, which means the learning curve is more like a turbo boost—fast and intense. If adaptability were a superpower, you'd definitely want it here!

The marina is located on Lake Koochanusa, 100 km from Cranbrook and 70 km from Fernie in beautiful South Eastern British Columbia. We pride ourselves on providing a fun environment with amazing customer service. If you love being surrounded by sand, water and a great team of people, join us!

## TERMS OF EMPLOYMENT

- Positions are Temporary Full Time 35-40 hours per week.
- Starting: June to September
- Wage: Dependent on experience.
- Must be legally available to work in Canada. We are unable to sponsor any applicants at this time.
- Crew Members are expected to reside on-site during their work week, unless they live nearby. We have some staff accommodation on our site for \$100/month, which includes private sleeping cabin rooms (shared with one other person). Those living in staff housing also have access to a shared kitchen, bathrooms, and laundry facilities. We welcome couples and friends as well.

## PERKS

- Work hard, play harder, and soak up the stunning scenery—it's like clocking in at vacation every day!
- Affordable Housing: We've got cozy, budget-friendly staff accommodations to make life easier.
- Roles at Sunshine Marina or other departments are up for grabs—great for couples or anyone who loves variety.
- Sweet Staff Discounts: Perks include deals on rentals, fuel, store goodies, and tasty bites at the cantina.
- Waterpark Access: Yep, you can enjoy the waterpark for free during special hours. Splash away!
- We Appreciate You: From parties to special events, we love celebrating our amazing team.
- Paid training including propane ticket and boaters license.
- Learn many skills that will last a lifetime including efficient cleaning, boat driving, tool use and much more.

## JOB REQUIREMENTS

- Boating experience is highly desired. Specify experience driving various watercraft including v-drive, outboard, pontoon, seadoos, etc. Must have or obtain your boaters license prior to season start up.
- Excellent communication skills required. Must like people :)
- Cleaning experience preferred and/or ability to learn cleaning with attention to detail
- Possess good health and physical condition (Loading and unloading)
- Neat and clean in appearance and work habits
- Valid Driver's license required
- Valid Propane Ticket an asset (ability to obtain on site)

## KEY DUTIES

- Facilitate boat rentals by greeting clients, providing the boat orientation, supplying the rental equipment, and completing necessary rental paperwork. This is all done coordinating with the marina supervisor and other staff as needed
- Help clients load and unload gear from vehicles to boats (small boats and houseboats)
- Conduct boat and equipment inspection after each rental. Keep clear and detailed records as needed
- Clean boats after and between rentals with insane level of detail
- Maintain small boats, houseboats and rental equipment. Provide equipment or supplies request lists as needed
- Provide product and pricing information
- Maintain rental docks including garbage, recycling and safety issues
- Fuel boats in between rentals (if needed complete sale in store using till and debit machine)

While the above are the primary duties for the Watersports Rental and Dock Crew Members, below are a list of other potential



jobs required during other times. We require all staff to jump in where needed depending on the day.

- Take garbage to dump using company truck and trailer
- Assist in the cleaning of exterior houseboat cleaning as needed
- Assist in daily waterpark maintenance
- Greet and assist clients in a helpful manner
- Parking control
- Move watercraft at our docks
- Assess and repair the waterpark as needed. Training provided.
- Complete appropriate paperwork for rentals.
- Assist service & repair associates including using service boat to assist clients on the lake
- Other duties as required including random labour jobs around the site and marina

### SOFT SKILLS

- Team-Oriented: Embraces a "Leave no one behind" attitude, always supporting fellow team members.
- Outgoing and Personable: Naturally engages with others to build strong relationships.
- Effective Communicator: Confident in interacting with people at all levels and in various settings.
- Adaptable: Thrives in dynamic environments, effectively managing changing demands on short notice.
- Punctual: Consistently reliable and respectful of time commitments.
- Positive Attitude: Maintains a "Yes" mindset, fostering collaboration and teamwork.
- Problem-Solver: Proactively identifies and resolves challenges with creative solutions.
- Strong Work Ethic: Dedicated and committed to achieving high-quality outcomes.
- Heat-Ready: Comfortable working in the summer heat and staying cool under pressure.
- Step-Lover: Enjoys an active role and loves getting those steps in while working.
- Eager to Learn: Keen to take on a variety of tasks and continuously expand your skillset.
- Safety-Oriented: Prioritizes safety in all tasks, ensuring a secure environment for guests and team members.

Please send your resume/cover letter to [employment@sunshinemarina.com](mailto:employment@sunshinemarina.com) telling us why you would be a stellar crew member.