



EMPLOYMENT@SUNSHINEMARINA.COM
SUNSHINEMARINA.COM
1-877-489-2610

GUEST SERVICES & RETAIL ASSOCIATE

Sunshine Marina is seeking Guest Services / Retail Associates to join our fun, hard working team. This role is integral to our operations and plays an important role in many facets of the business. The role requires a lot of customer interaction that will keep any extrovert having fun. The candidate needs to like people, water and sunshine.

Our robust operations include charter houseboats, various motorized and non-motorized small water craft, a marina store, floating restaurant, waterpark, boat moorage, mechanical services, and a small campground. The diversity of our business means every staff member has to be flexible and open to doing different tasks on demand. The short season also means the learning curve is steep, and adaptability is a skill any staff member benefits greatly from.

The marina is located on Lake Koochanusa, 100 km from Cranbrook and 70 km from Fernie in beautiful South Eastern British Columbia. We pride ourselves on providing a fun environment with amazing customer service. If you love being surrounded by sand, water and a great team of people, join us for 2023.

TERMS OF EMPLOYMENT

- Job is Temporary Full Time 35-40 hours per week
- Starting: late June to September
- Wage: dependant on experience
- Must be legally available to work in Canada. We are unable to sponsor any applicants at this time.
- Staff are required to live on site during their work week unless they live in very close proximity. We provide free accommodation (private cabin rooms with shared staff kitchen, bathrooms and laundry facilities).

PERKS

- Incredible location working on Lake Koochanusa, in the heart of the Rockies, with great summer weather.
- Onsite accommodation is available at no charge. Facilities include private bunk rooms that sleep two people, shared staff kitchen, bathrooms and laundry facilities. We require staff to stay onsite during their work week, unless you live in very close proximity.
- Staff discounts and access to boat/seadoo rentals, fuel, store and the Dockside Cantina.
- Free Waterpark usage within specified hours.
- Staff appreciation events.
- Additional work available with Sunshine Marina in other departments may also be available, a great option for couples. See our website for more roles and details.

JOB REQUIREMENTS

- An outgoing, personable attitude
- Cashier/Till experience required
- Customer service experience required
- Criminal Record Check required
- Valid Driver's License an asset
- Inventory experience an asset
- Marina and/or Boat knowledge an asset
- Valid Boating License an asset
- Valid First Aid certification an asset
- Social Media and/or Photography experience an asset

DUTIES

- Greet and assist clients in a helpful manner providing the highest quality customer service
- Operate till, debit/visa machine
- Complete rental/charter transactions and provide product pricing and information



EMPLOYMENT@SUNSHINEMARINA.COM
SUNSHINEMARINA.COM
1-877-489-2610

- Assist moorage clients and associated transactions
- Clean and maintain the store
- Monitor products and inventory, restock when needed, maintaining the store displays
- Pump fuel and complete transactions
- Help clients load and unload boats using golf carts
- Assist in cleaning small boats and houseboats when necessary
- Have Fun! We not only provide it, we live it and truly believe fun is an absolute must in life.

SOFT SKILLS

- Confidence interacting and communicating with people
- Ability to adapt to changing demands on short notice
- Organized
- Team oriented "Leave no one behind"
- Punctual
- A "Yes" attitude
- Ability to problem-solve
- Strong work ethic
- Ability to work in the summer heat
- Love to get your "steps in"

Please send your resume and cover letter employment@sunshinemarina.com giving a summary of your skills as it pertains to the job requirements and skills listed. We look forward to having you on the team.